

PRESS RELEASE

**Sénart Val de Seine**

**Joint urban authority awards Veolia Water the contract to manage the water supply network for Draveil**

Paris, June 13, 2013. The Sénart Val de Seine joint urban authority has selected Veolia Water to manage the water supply network and customer service for its main town of Draveil (28,500 people with 7,025 water service customers). Worth over 20 million euros cumulated over a period of 10 years, the contract, delegated up to now to another private operator, enables Veolia Water to establish operations in a new area of the Essonne department, which is part of the Ile-de-France region surrounding Paris.

Veolia Water will be providing solutions to meet the needs of the town of Draveil for water supply and network performance.

Under the terms of the contract, the financial balance of which was highly appreciated, Veolia Water's commitments are:

- a lasting improvement in distribution network performance: Veolia Water will use innovative techniques to find leaks and repair them in order to reach a performance of 85% rather than the 81.9% measured in 2012 (1,259,000 cubic meters distributed). To meet this challenging target, 1 kilometer of network will be renewed every year;
- an improvement in customer satisfaction via indicators that will ensure reduced lead times for each type of request (replies to letters, technical interventions, compliance with appointment times, etc.);
- tight control over the price of water.

Veolia Water also committed to obtaining environmental certification for the water service.

The authority underlined the operational efficiency of Veolia Water's teams, which enabled operation of the new contract to start up very rapidly from mid-April.

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**Veolia Water**, the water division of Veolia Environnement, is the world leader in water and wastewater services. Specialized in outsourcing services for municipal authorities, as well as industrial and service companies, it is also one of the world's major designers of technological solutions and constructor of facilities needed in water and wastewater services. With 89,094 employees, Veolia Water provides water services to 100 million people and wastewater services to 71 million. Its 2012 revenue amounted to €12.078 billion. [www.veoliawater.com](http://www.veoliawater.com)

**Veolia Environnement** (Paris Euronext: VIE and NYSE: VE) is the worldwide reference in environmental solutions. With 220,000 employees\*, the company has operations all around the world and provides tailored solutions to meet the needs of municipal and industrial customers in three complementary segments: water management, waste management and energy management. Veolia Environnement recorded revenue of €29.4 billion\* in 2012. [www.veolia.com](http://www.veolia.com)

(\* ) Excluding VeoliaTransdev employees and revenues currently under divestment

**Contact**

Marie-Claire Camus  
+ 33 1 71 75 06 08

Stéphane Galfré  
+ 33 1 71 75 19 27